



WhyTry Platform — IT & Security Overview

For District IT Review Purposes

1. Product Overview

WhyTry is a **staff-only, facilitator resource platform** used by educators, counselors, and school psychologists to support student resilience and engagement through offline instruction and interventions.

- Purpose: Professional use by staff to download and prepare instructional and intervention resources
- Audience: District employees (educators, counselors, psychologists)
- Delivery model: Resources are accessed online and used **offline** with students

WhyTry is **not** a student-facing application and does **not** deliver instruction directly through the platform.

2. User Access & Authentication

- Users access WhyTry through individual staff accounts
- No student accounts are created or supported
- WhyTry supports **standards-based Single Sign-On (SSO)** for staff access:
 - SAML 2.0
 - OAuth / OpenID Connect (if required)

SSO Scope

- SSO is used for **authentication only**
 - Licensing, roles, and access levels are managed within WhyTry
 - District identity providers (e.g., Azure AD, Google Workspace, Okta) are supported
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3. Student Data Privacy

WhyTry **does not collect, store, or process student data.**

Specifically:

- No student logins
- No student personally identifiable information (PII)
- No integration with student information systems (SIS)
- No rostering, grading, attendance, or behavioral tracking

All instructional use with students occurs **offline**, outside the WhyTry platform.

4. Data Collected

The platform collects **minimal staff account information** required for access:

- Name
- Email address
- Role / access permissions

No sensitive personal data is collected.

5. Information Security

WhyTry follows standard security best practices appropriate for a staff resource platform:

- Secure hosting environment
- HTTPS encryption
- Role-based access controls
- Account access tied to district authentication when SSO is enabled

SSO integration enhances security by allowing districts to centrally manage staff access.

6. Accessibility

WhyTry aims to align with **WCAG 2.0 / 2.1 AA** accessibility standards for staff-facing platforms, including:

- Accessible navigation
- Keyboard-friendly interactions
- Clear content structure

WhyTry is open to reviewing district-specific accessibility requirements.

7. Licensing & Account Management

- Districts are provisioned a defined number of staff seats
- Each user has an individual account
- A designated district administrator can:
 - Add or remove users
 - Manage seat usage

- Access can be revoked immediately when staff leave the district
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8. Compliance & Ethical Standards

WhyTry operates in alignment with district contractor expectations, including:

- Protection of confidential information
- No unauthorized use of district branding or systems
- Transparent and ethical contracting practices

WhyTry does not engage in student data commercialization, advertising, or data resale.

9. Summary

WhyTry is a **low-risk, staff-only educational support platform** designed to integrate cleanly into district IT environments without introducing student data, student accounts, or instructional delivery systems.

The primary IT integration requirement is **standards-based SSO for staff authentication**, which WhyTry fully supports.